

Request for password reset with website renewal

March 22, 2019
HIROSE ELECTRIC CO., LTD.
Digital Promotion Section
Ver. 2.0

Request for password reset with website renewal

On March 17, 2019, our website was changed to improve the convenience for our customers. We will continue to work on creating a website that can be useful for your components selection. **For the website members that joined prior to the renewal, please reset your password according to the below instructions.**

Password reset procedure

<If you remember your password>

- (1) Go to the login screen and login.
- (2) The password reset screen is displayed.
- (3) Reset the password following the instructions on the screen.

<If you do NOT remember your password>

- (1) Go to the login screen.
- (2) Click "Forgot Your Password".
- (3) Enter the registered e-mail address and click the Send button.
- (4) A password reissue URL will be sent to your email address.
- (5) Click on the URL to reset the password.

<If you cannot login even if you enter the correct password by using Google Chrome >

- (1) Click on the browser setting on the Google Chrome browser.
- (2) Change the password setting.
- (3) Delete saved password information.

See following pages for the details.

Remember your password

(1) Go to the login screen.

Click on the login button to proceed to the login screen.

The screenshot shows the top navigation bar of the HRS website. The header is dark blue with the HRS logo on the left. The navigation menu includes: "HIROSE GLOBAL Partners", "Language", "LOGIN" (highlighted with a red box), and "SIGN UP". Below the navigation bar is a white section with the HRS logo and several menu items: "Product Top", "Category", "INDUSTRIES", "Search Specification", "Favorite List" (with a note "* Member login required"), and "Inquiry List" (with a note "* Member login required"). A search icon is visible on the right side of this section.

The main content area features a "Featured Products" banner with a light blue background. The banner includes a dark blue box with the text "Featured Products" and a description: "Introduces our featured products with further information." To the right of the text is a collage of images showing various electronic components and connectors. Navigation arrows are present on the left and right sides of the banner.

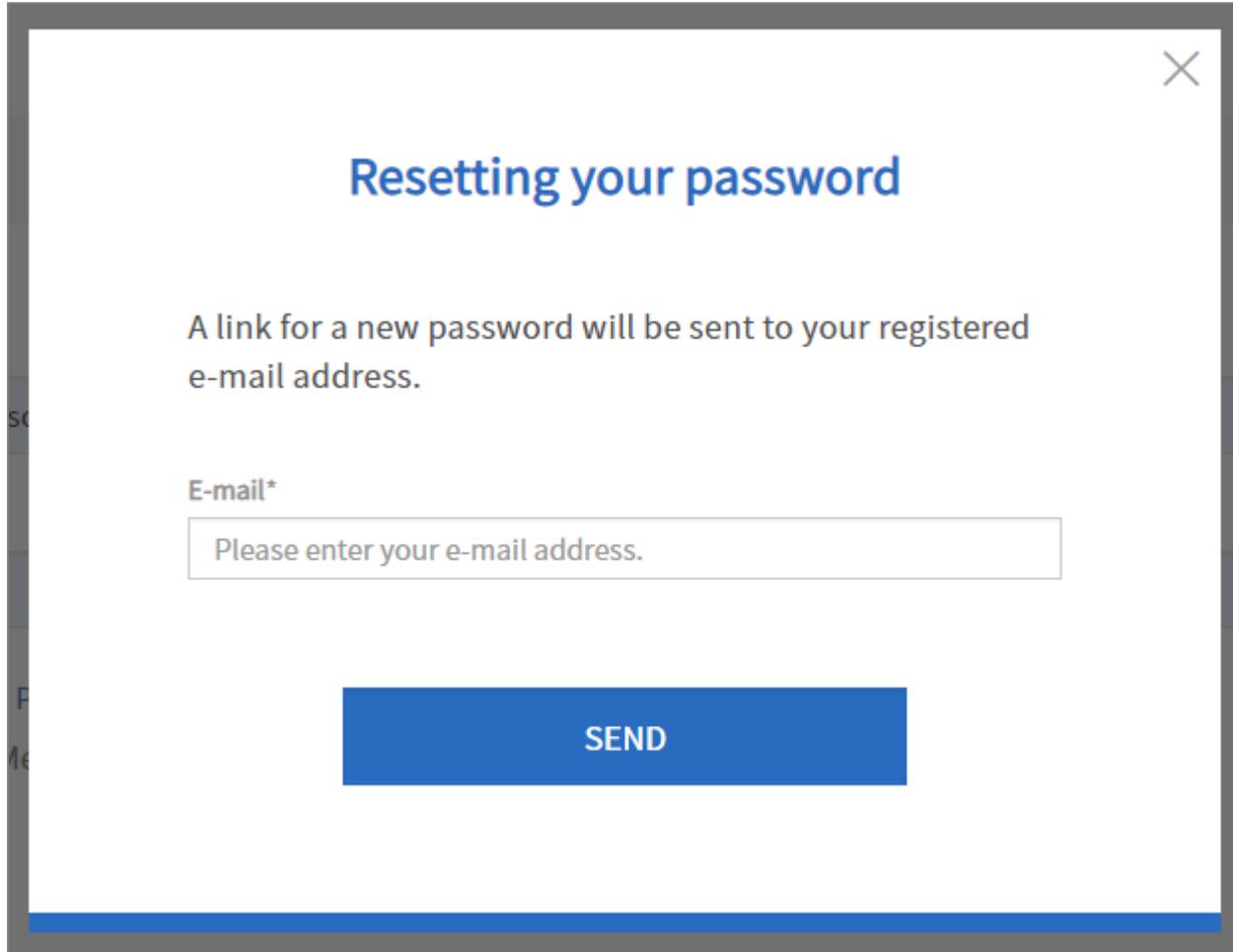
Below the banner, the text "RECENTLY REVIEWED PRODUCTS • SERIES" is displayed, with "RECENTLY REVIEWED" underlined.

Remember your password

(2) The password reset screen is displayed.

(3) Reset the password following the instructions on the screen.

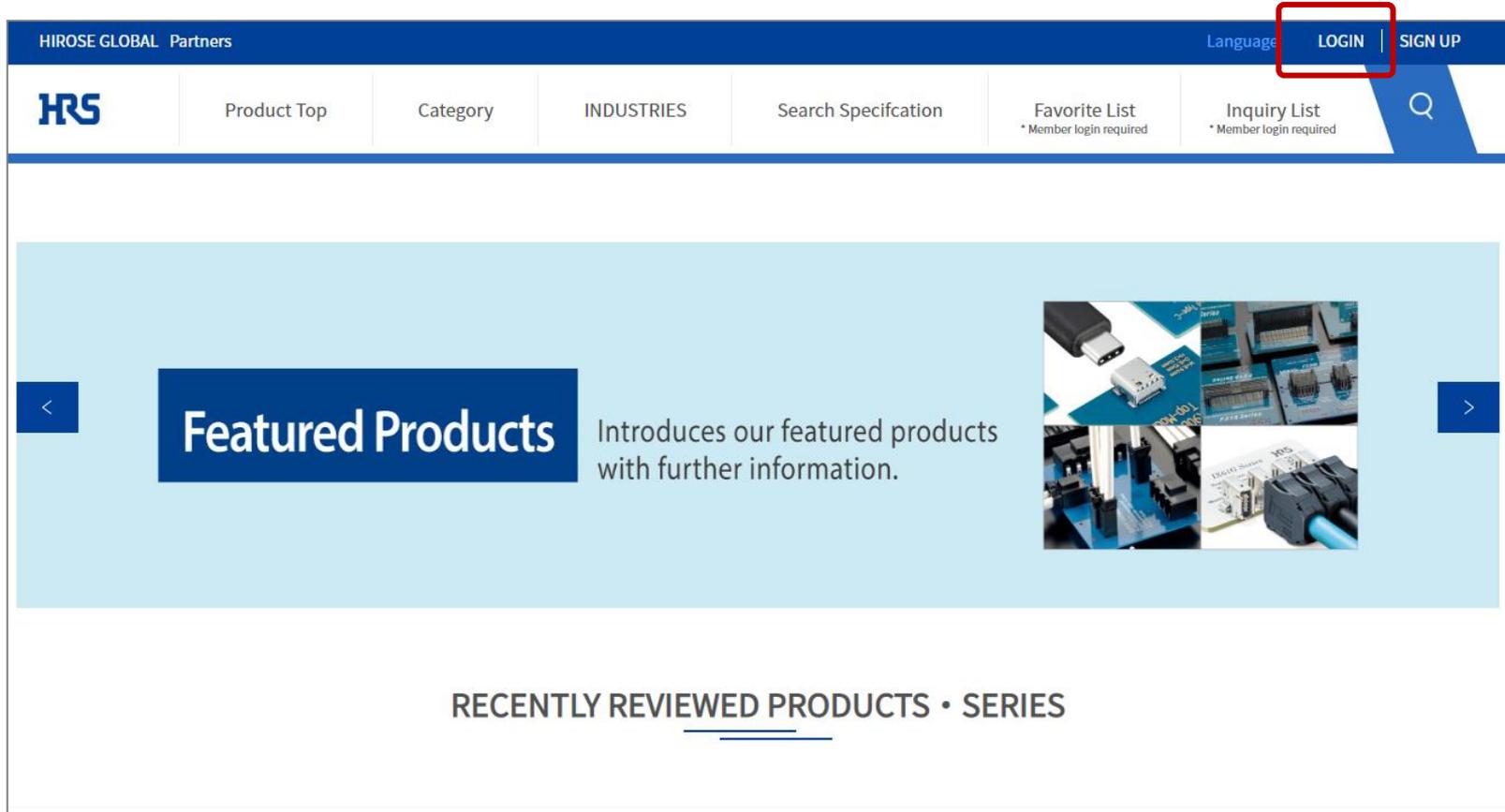
When you try to log in, the password reset screen is displayed.
Follow the on-screen instructions to reset.



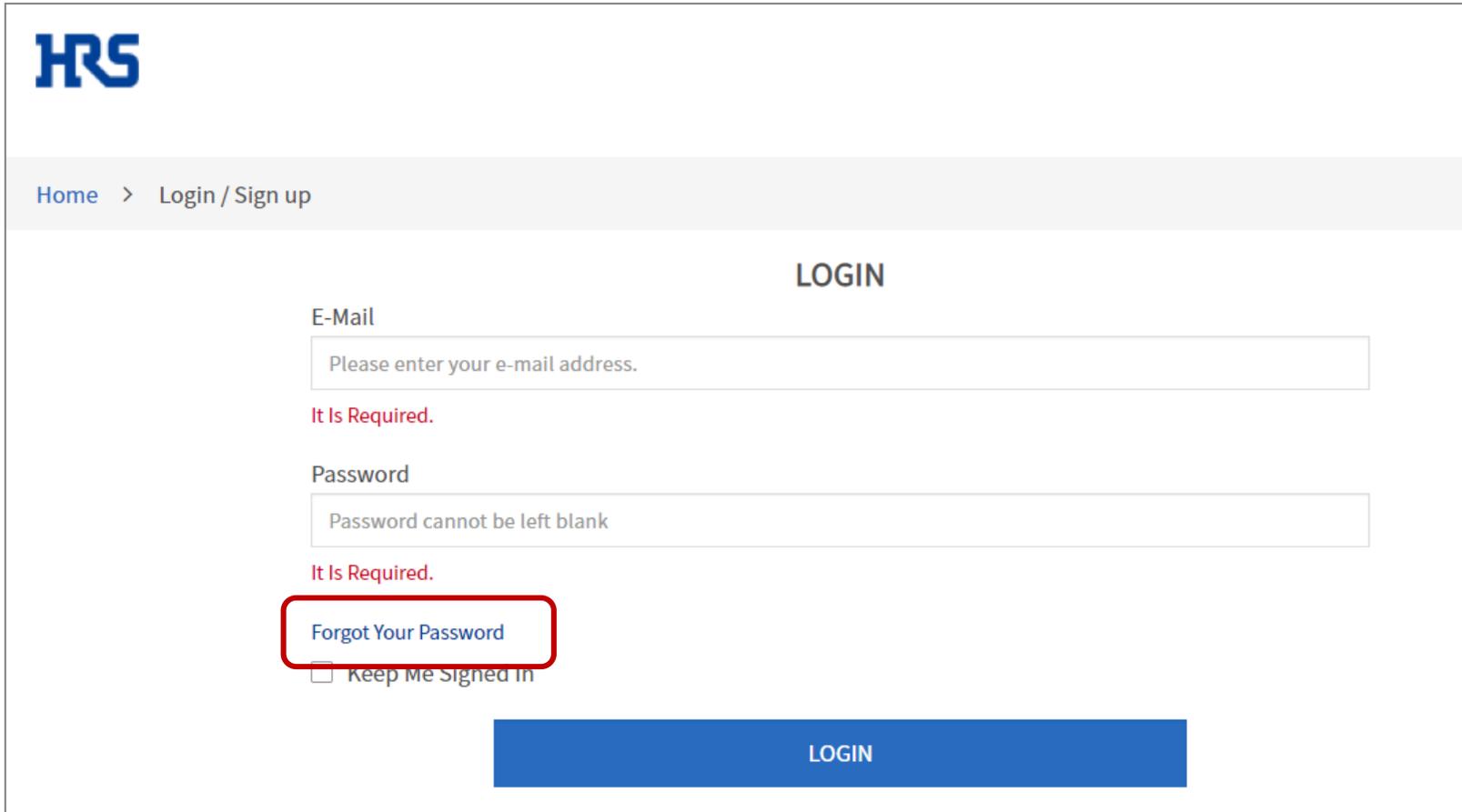
The screenshot shows a web interface for resetting a password. At the top right, there is a close button (X). The main heading is "Resetting your password" in blue. Below the heading, a message states: "A link for a new password will be sent to your registered e-mail address." Underneath, there is a label "E-mail*" and a text input field containing the placeholder text "Please enter your e-mail address." At the bottom center, there is a prominent blue button labeled "SEND".

(1) Go to the login screen.

Click on the login button to proceed to the login screen.



Click "Forgot Your Password".

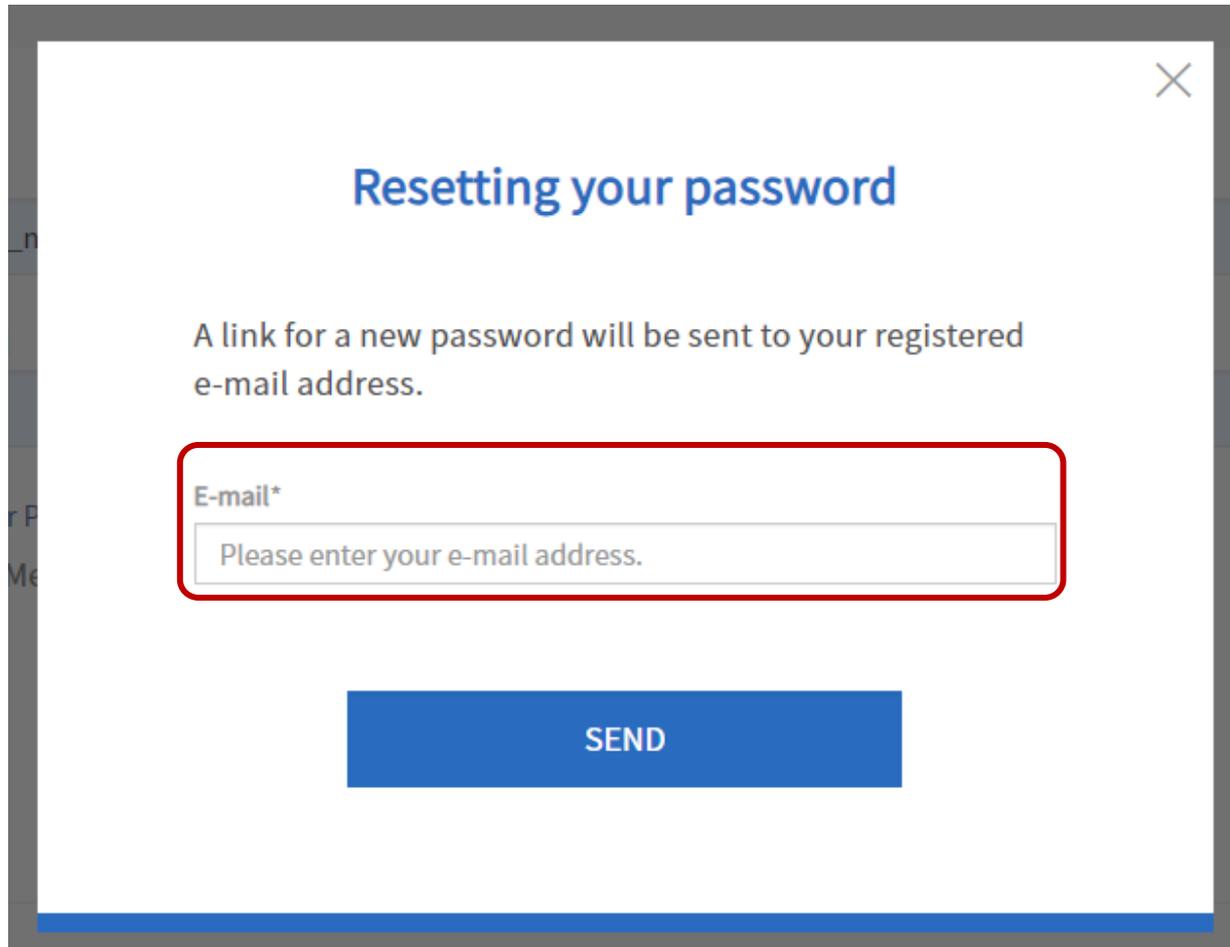


The screenshot shows the HRS login page. At the top left is the HRS logo. Below it is a breadcrumb trail: Home > Login / Sign up. The main heading is "LOGIN". There are two input fields: "E-Mail" with the placeholder text "Please enter your e-mail address." and "Password" with the placeholder text "Password cannot be left blank". Below the password field is a red error message "It Is Required." and a link "Forgot Your Password" which is highlighted with a red rounded rectangle. Below the link is a checkbox labeled "Keep Me Signed In". At the bottom center is a blue "LOGIN" button.

Forgot your password

- (3) Enter the registered e-mail address and click the Send button.
- (4) A password reissue URL will be sent to your email address.

Enter the registered e-mail address and click the SEND button.
A password reissue URL will be sent to the email address.



The screenshot shows a web form for password reset. At the top right is a close button (X). The title is "Resetting your password" in blue. Below it is the instruction: "A link for a new password will be sent to your registered e-mail address." There is a text input field with the label "E-mail*" and a placeholder "Please enter your e-mail address." The input field is highlighted with a red border. Below the input field is a blue button labeled "SEND".

Click the URL included in the e-mail you received from the system.

Enter a new password and click the SAVE button. Your password has been reset.

HRS

ホーム > パスワードの更新

パスワードのリセット

新しいパスワード

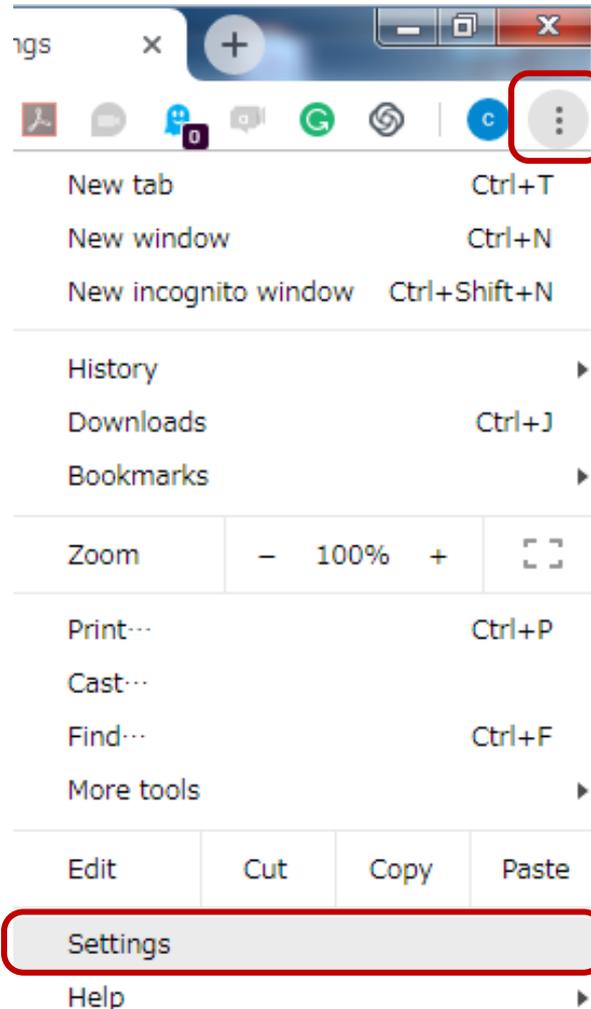
新しいパスワード 確認

保存

If you cannot login even if you enter the correct password on Google Chrome

(1) Click on the browser setting.

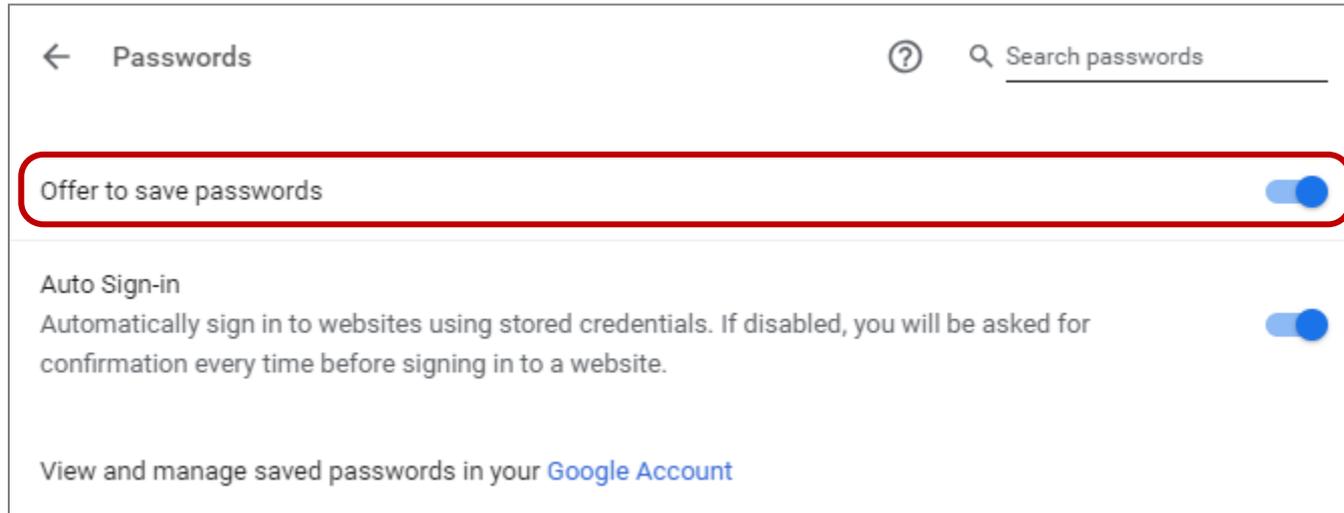
Click the Google Chrome top right button and select the Settings.



If you cannot login even if you enter the correct password on Google Chrome

(2) Change the password setting.

Turn off "Offer to save passwords"



If you cannot login even if you enter the correct password on Google Chrome

(3) Delete saved password information.

Enter "hirose.com" in the search. Then the password information for hirose.com will be displayed on the screen. Click the ⓘ button on the right and select Delete.

Then close the Google Chrome browser, access the site again, enter your ID / password and login. Once you are logged in, turn back on "Offer to save passwords".

